

QUÉBEC
CITY

BUSINESS
DESTINATION

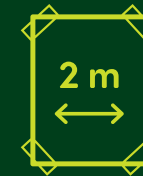
Sanitary Measures Put in Place by Our Partners



All Québec City Business Destination partners follow current sanitary measures.



Capacity based on physical distancing



Safety instructions displayed



Well-organized foot traffic in common areas



Sanitizer gel stations



Moveable protection systems



Extensive cleaning protocols for guest rooms



Continuous rounds of sanitizing in public areas



All personnel follow strengthened safety measures



All personnel wear protective equipment



Contactless checkout procedures

Preventive Measures

[illegible]

Space Management

		Hôtel Classique	Hôtel Château Laurier Québec	ALT Hotel Québec	Québec City Marriott Downtown	Delta Hotel Québec	Delta Hotels by Marriott, Mont Sainte-Anne, Resort and Convention Center	Fairmont Le Château Frontenac	Auberge Saint-Antoine	Travelodge by Wyndham Hotel & Convention Centre Québec City	Hotel Manoir Victoria	Hôtel 71	Hilton Québec	Hotel PUR, Québec, a Tribute Portfolio Hotel	Québec City Convention Centre	Musée de la civilisation	ExpoCité	Salle des Promotions du Séminaire de Québec
		HOTELS													VENUES			
Space management	Personnel on-site to remind guests of physical-distancing measures in common places and escalators	●	●	●	●	●	●	●		●		●	●	●	●	●	●	●
	Number of rooms that can accommodate 25 people or more with 2-meter physical distancing	1	6	2	—	4	7	7	1	8	3	1	4	5	22	3	11	2
	Total meeting space capacity with 2-meter physical distancing	30	60	26	11	112	300	250	94	200	100	25	553	183	2,623	200	1,230	100
Information and signage	Measures shared with guests before and during the event	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Safety reminders through the website, social media, signage, etc.	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Promotion of automatic water fountains, sanitizer gel stations, touchless taps, air changes, cleaning frequency, etc.	●		●	●	●	●	●		●			●	●	●	●	●	●
	Maximum capacity displayed in washrooms/escalators/elevators	●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●
Virtual events	Room reserved for virtual events		●			●		●	●						●	●	●	
	Audiovisual provider (internal or external)	E	E	E	E	E	E	I	E	E	E	E	I	I	I	I	E	E
	Possibility to host hybrid events	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●

Food and Beverage Safety

		Hôtel Classique	Hôtel Château Laurier Québec	ALT Hotel Québec	Delta Hotel Québec	Delta Hotels by Marriott, Mont Sainte-Anne, Resort and Convention Center	Fairmont Le Château Frontenac	Auberge Saint-Antoine	Travelodge by Wyndham Hotel & Convention Centre Québec City	Hotel Manoir Victoria	Hôtel 71	Hilton Québec	Québec City Convention Centre	Musée de la civilisation	ExpoCité
		HOTELS											VENUES		
Food and beverage safety	Enhanced cleaning and sanitizing procedures for frequently-used objects and surfaces	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Escoffier service and pre-plated meals		●		●	●	●	●		●		●	●	●	
	Elimination of self-service food stations requiring frequent handling and contact	●	●	●	●	●	●	●	●	●		●	●	●	●
	Employees trained to respect physical distancing and hygiene measures (handwashing, mouth covering when sneezing or coughing, etc.)	●	●	●	●	●	●	●	●	●	●	●	●		●
	Respect for physical-distancing measures and use of personal protective equipment	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Menus limiting worker-guest interactions	●	●	●	●	●	●	●	●		●	●	●		●
	Continuous coffee breaks with multiple stations (to reduce foot traffic) and single-serve condiment packets	●	●	●	●	●				●		●	●	●	●
	Use of compostable tableware, utensils and towels when required	●		●	●	●	●	●	●	●		●	●		●

Personnel Health

Personnel health		Hôtel Classique	Hôtel Château Laurier Québec	ALT Hotel Québec	Québec City Marriott Downtown	Delta Hotel Québec	Delta Hotels by Marriott, Mont Sainte-Anne, Resort and Convention Center	Fairmont Le Château Frontenac	Auberge Saint-Antoine	Travelodge by Wyndham Hotel & Convention Centre Québec City	Hotel Manoir Victoria	Hôtel 71	Hilton Québec	Hotel PUR, Québec, a Tribute Portfolio Hotel	Québec City Convention Centre	Musée de la civilisation	Expocité	Salle des Promotions du Séminaire de Québec
		HOTELS													VENUES			
	Health check of personnel and subcontractors upon arrival	●				●	●	●	●		●	●	●	●	●	●		●
	Mandatory handwashing stations at the personnel entrance, back of the house and loading docks	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Prohibition from working in case of flu or cold symptoms	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Work tools sanitization procedure	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Signature of a form by subcontractor staff confirming their commitment to meeting safety instructions	●					●	●	●		●		●	●	●	●		●
	Signature of a form by external supplier staff confirming their commitment to meeting safety instructions						●	●			●		●	●	●	●		●
	Safety/physical distancing instructions displayed at the personnel entrance and back of the house	●	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Dedicated room in which a personnel member can self-isolate if they suddenly feel COVID-19 symptoms	●		●	●	●		●	●	●	●	●	●	●	●	●	●	
	Break/rest areas reconfigured to comply with physical-distancing instructions	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●
	Maximum occupancy in elevators/escalators displayed	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●



At the Québec City
Convention Centre
and ExpoCité,
there are up to

12
*air changes
per hour.*



Premium Filters

The health and safety is a top priority at Québec City Jean Lesage International Airport

Current measures

- Wearing a mask is mandatory for all passengers and airport staff
- Restricted access to the terminal building
- Temperature screening at checkpoints
- Physical distancing
- Touchless taps, soap dispensers and hand dryers
- Hand sanitizer gel stations installed at all entry and contact points
- Increased cleaning
- Online check-in encouraged
- Movable protection systems installed at check-in and boarding counters

